MINI BULLETIN – 22 June 2023

To ask the Secretary of State for Health and Social Care, what discussions his Department has had with relevant groups, on allowing **individuals dissatisfied with the care** they receive from a GP, to move to another Practice in the same local area and overriding any block on intra-area transfers.

Hansard source(Citation: HC Deb, 19 June 2023, cW)

Neil O'Brien The Parliamentary Under-Secretary for Health and Social Care

The Department has not had a specific discussion on this topic, however, patients have the legal right to choose a General Practitioner (GP) Practice that best suits their needs and can change their GP surgery should they be dissatisfied with their care.

When moving Practices, a patient has to formally register with the new Practice by submitting a registration form to them, available at the Practice or from GOV.UK. This is provided they are operating an open list and taking new patients.

If a Practice does refuse registration, they must explain to the patient the reason for doing so. A GP Practice cannot refuse registering a patient based on the race, gender, social class, age, religion, sexual orientation, appearance, disability, or medical conditions of the patient.

If this process has not been followed, patients should raise this with their Practice who will provide details of the complaints process. If a patient is not comfortable raising a complaint directly or do not feel they have had a satisfactory response, they can raise their concern with their integrated care systems, with NHS England by emailing [england.contactus@nhs.net](mailto:england.contactus@nhs.net) or with Healthwatch England.

Baroness Cumberlege Conservative

To ask His Majesty's Government what safeguards they have in place to ensure high quality and precise data are entered into the **medical devices** outcomes register.

Hansard source(Citation: HL Deb, 19 June 2023, cW)

Lord Markham The Parliamentary Under-Secretary for Health and Social Care

The Medical Device Outcome Registry (MDOR) will significantly improve the quality of data available to improve patient safety and outcomes in high-risk medical device procedures.

NHS England will monitor data quality in the MDOR via regular audits and feedback reports so they can make improvements and provide additional support where required. They are also expanding upon the Data Quality provider certification and award scheme currently active in the National Joint Registry. This is with a view to covering all registry procedures with a particular emphasis on collecting data on medical devices and consultants, Patient Reported Outcome Measures and patient feedback indicators.

NHS England have mandated registry submission and will be monitoring compliance and ascertainment against Secondary Uses Service procedure data, to resolve any data completeness or quality issues.

MDOR has native barcode scanning, including Unique Device Identifier (UDI) barcodes, so will result in the whole of England having an available UDI scanning solution without having to implement a separate system. The registry will accept bulk uploads from existing providers' solutions, including Scan4Safety, that meet the data quality and completeness requirements.

The Outcomes and Registries programme will support provider adoption of digital solutions that enable medical device traceability on the electronic patient record. The aim is to have full data submission by NHS England and independent sector providers by the end of the year.

NHS England will be working with various Scan4Safety programme initiatives across England and the four nations, focussing upon medical device traceability and device-based procedures to enable scanning of device data into the patient record

NHS England has awarded **US-based tech company** Palantir a £25m, 12-month contract to 'transition' existing data systems to a new federated data platform - sparking fears over confidential patient information.